

Thanks for choosing GNB

Look after them and they'll last for years

This guide explains the warranty on what we've installed and how to keep it looking its best in Townsville's sun and salty air. If anything isn't right, give us a call.

Your installation

Name

Address

Date installed

Invoice number

Products and colours

Installed by

Security screen warranties

Invisi-Gard

Lifetime replacement on the 316 stainless steel mesh for homes, and **15 years on the aluminium frame**. Powder coat, locks and fittings carry their own makers' warranties. The warranty covers the original purchaser and doesn't transfer if you sell the house.

Alu-Gard

7 years from Alspeg, the Australian company that makes it.

Diamond grille

12 months on the screen and **5 years on the locks**.

Keeping the Invisi-Gard warranty valid

- ✓ Installed by a licensed Invisi-Gard dealer (GNB is one)
- ✓ Cleaned and looked after as shown on the next page
- ✓ Any changes made by a licensed Invisi-Gard dealer only
- ✓ Don't take the screens apart

Register your Invisi-Gard warranty

Go to invisi-gard.com.au/warranty-form and have a photo of your receipt ready.

Noticed a fault? Let us know straight away. Invisi-Gard asks for claims within 30 days of finding the problem.

Other products and their warranties

Warranties on shutters, blinds, roller shutters and outdoor blinds come from the maker and vary by range. We'll fill these in for you.

Security screens

How often to clean

Salt is what wears screens out, so Invisi-Gard goes by how far you live from the ocean or a salty bay.

Distance from the sea	Clean every
Within 500 metres	1 to 2 weeks
500 metres to 1 km	2 to 4 weeks
1 to 10 km	2 to 3 months
More than 10 km	6 months

Plenty of Townsville is within 10 km of the water. If you're not sure, clean more often rather than less.

How to clean them

- 1 Brush gently with warm water and a little mild detergent, using a soft brush or mitt.
- 2 Pay attention to the edges of the frame, where salt and dirt collect.
- 3 Rinse well with mains water. Try not to flood the locks.

Clean off bird and bat droppings as soon as you see them. They're acidic and can damage the coating.



Please don't use

- ✗ Strong detergents or abrasive cleaners
- ✗ Tank, bore or recycled water
- ✗ Oil or spray lubricants on the locks. Use graphite powder instead.
- ✗ A pet door cut into an Invisi-Gard door. It means the door is no longer classed as a security door.

Blinds, shutters and outdoor blinds

Everything else

Check any care instructions that came with your product first. These basics suit most of what we install.

Inside blinds and shutters

Dust regularly with a soft brush, a microfibre cloth or the brush on your vacuum. Check the care instructions before using water on fabric.

Tracks and channels

Keep outdoor blind channels and roller shutter tracks clear of leaves and dirt so they run smoothly.

Outdoor blinds

Roll them up when strong winds are forecast, and every time in cyclone season. Let a wet blind dry before rolling it up for long.

Near the coast

Hose off salt and dust from outdoor products with fresh water now and then. Check the maker's guide before using any cleaner.

Something not right? Give us a call

07 4728 9554

garrynevenblinds.com.au

GNB Shade & Security Specialists

Unit 2, 5-9 Turnbull St, Garbutt QLD 4814

Monday to Friday, 8am to 5pm

Have your invoice number and a photo handy if you can.

Licensed Invisi-Gard dealer · Made in Australia